

# Jurgen Meyer

---

## Hospitality IT Professional – Innovative and Visionary Design and Implementation

---

An accomplished and highly capable **Hospitality IT Professional** with a unique combination of business acumen and IT technical ability translating objectives into actionable plans and matching technology capabilities to business needs. A visionary and entrepreneurial leader with polished interpersonal skills this knowledgeable and results oriented leader demonstrates a proven track record of designing and executing high quality IT solutions to support global business and development strategies. With a versatile approach and a wealth of experience in all areas of driving change to achieve operational excellence and improved performance, will be an asset providing consultancy and leadership to any forward-thinking organisation.

---

### Skills

---

<b>CIO/CTO Consultancy</b>	Cost effective short term provision of comprehensive IT & T skills portfolio
<b>Strategic IT Planning</b>	Alignment of IT processes, trends, and strategies to all business objectives
<b>Enterprise Architecture</b>	State-of-the-art, reliable and business-enabling IT infrastructure & services
<b>Business Transformation</b>	Defines and directs the implementation of innovative technology strategies
<b>External/Internal Audit</b>	Full & thorough analysis translating client requirements into elegant solutions
<b>Change Management</b>	Minimizes disruption during transition toward business process improvement
<b>Project Management</b>	Proven ability to take complex technical projects from concept to completion
<b>People Management</b>	Strong and decisive leadership of cross-functional and multi-cultural teams
<b>Disaster Recovery</b>	Comprehensive contingency & disaster recovery planning (BCP) services
<b>Cloud computing</b>	Moves multiple operations onto cloud platforms reducing overall expenses
<b>Implementation</b>	Track record of delivering exceptional results on customer service models
<b>Handbooks</b>	Clear and concise authoring of full Policies and Procedures documentation
<b>Languages</b>	German (Native), English (Fluent), French (Intermediate)

Tendering Process/Bid Management, Hardware/Software Installations, Configuration Management, Communications, Property Management Systems, Central Systems, Data Warehouse, Point of Sale Systems, Back of House Systems, Converged Networks, PBX systems, IP and legacy

---

### Selected Career Achievements

---

- ✓ Designed and implemented cost effective hospitality technology for over 50 hotels, resorts and spas
  - ✓ Integration of mobile GSM technology into office PABX functionality for Glowfish Serviced Offices
  - ✓ Designed, prepared, purchased & deployed entire IT&T infrastructure for 70 staff offices in record time
  - ✓ Defined and implemented innovative guest touch technology breeding guest loyalty, increasing revenue
  - ✓ Conducted full IT risk assessment including business continuity, business process mapping, identity management, desktop policies, IT controls and governance structure reviews
  - ✓ Implement central reservation system and CRM in technically challenging locations such as Maldives and northern Thailand (Anantara)
- 

### Career History

---

Nov 2011 to date Creative Group Enterprises Ltd ([www.jurgenmeyer.com](http://www.jurgenmeyer.com))

#### **Hospitality IT Practitioner and Company Owner**

Offering a range of IT services to the hospitality industry on a consultancy / project basis; projects include:

Pertlink Limited ([www.pertlink.net](http://www.pertlink.net)) (Nov 2011 to date)

**Senior Associate** with the brief to continue with the design and implementation of innovative guest technology through all areas of a property with a focus on driving business to enhance profitability

- Completed detailed property analysis of marketing objectives and budgets to implement technologies supporting uniqueness and setting them apart in their competitive set
- Implemented strategies to continuously update knowledge base and experience resulting in increased revenue, developed customer loyalty and improved staff productivity
- Recognised for multiple successes with significant ROI being a key contributor to establishment success in some high profile international properties

Siam Court, 130 Soi 4, Sukhumvit Road, Nana Tai, Bangkok 10110, Thailand  
Flexible to travel or relocate on an international basis, HKG preferred  
Mobile phone: +66 8 3988-0646; Email: [me@jurgenmeyer.com](mailto:me@jurgenmeyer.com)



## Project Portfolio

New Orleans Inter Continental, New Orleans, Louisiana, USA	hotel opening, installation
Houston Inter Continental, Houston, Texas, USA	hotel opening, installation
San Diego Inter Continental, San Diego, California, USA	hotel opening, installation
Al Bustan Palace Hotel, Muscat, Oman	hotel opening, installation
Borobudur Inter Continental, Jakarta, Indonesia	installation
Bonaventure Inter Continental, Fort Lauderdale, Florida, USA	installation
Dubai Inter Continental, Dubai, United Arab Emirates	installation
Muscat Inter Continental, Muscat, Oman	installation
Riyadh Inter Continental, Riyadh, Kingdom of Saudi Arabia	installation
Semiramis Inter Continental, Cairo, Egypt	opening installation planning
Tamanaco Inter Continental, Caracas, Venezuela	installation planning
Kinshasa Inter Continental, Kinshasa, Zaire	installation planning
Sydney Inter Continental, Sydney, Australia	opening systems audit
Barclay Inter Continental, New York, New York, USA	systems audit
Pavilion Inter Continental, Singapore	systems audit
St. Anthony Inter Continental, San Antonio, Texas, USA	systems audit
Abu Dhabi Inter Continental, Abu Dhabi, United Arab Emirates	systems audit
De La Ville Inter Continental, Rome, Italy	systems audit
Mandarin Oriental, San Francisco, California, USA	hotel opening, design, installation
The Oriental, Singapore	hotel opening, design, installation
Bela Vista, Macau	hotel opening, design, installation
Mandarin Oriental, Koh Samui, Thailand	hotel opening, design, installation
Mandarin Oriental, Surabaya, Indonesia	hotel opening, design, installation
Mandarin Oriental, Kuala Lumpur, Malaysia	hotel opening, design, installation
Rosedale on the Park, Hong Kong	hotel opening, design, installation
Langham Place Hotel, Mong Kok, Hong Kong	hotel opening, design, installation
Park Place, Shanghai, China	hotel opening, design, installation
Sofitel Wanda, Beijing, China	hotel opening, design, installation
Mandarin Oriental, Hong Kong	design, installation
Mandarin Oriental, Manila, Philippines	design, installation
The Excelsior, Hong Kong	design, installation
Mandarin Oriental, Jakarta, Indonesia	design, installation
Mandarin Oriental, Macau	design, installation
The Oriental, Bangkok, Thailand	design, installation
Phuket Yacht Club, Phuket, Thailand	design, installation
Kahala Mandarin Oriental, Hawaii, USA	design, installation
Mandarin Oriental Hyde Park, London, United Kingdom	design, installation
Mandarin Oriental Hotel Group Head Office, Hong Kong	design, installation
Six Senses, Bangkok, Thailand, New Office, new IT	design and installation
Proud Group, Bangkok, Thailand, New Office, new IT	design and installation
Mandarin Oriental, Miami, Florida USA	hotel opening design
Tangula Luxury Train (Beijing to Lhasa, Tibet)	train opening, design
Hong Kong Jockey Club	Materials Management RFP
The Luxe Manor, TST, Hong Kong	hotel renovation, design, installation
Henderson Hotel Management Ltd., Hong Kong	post installation review, BCP, P&P
Soneva Kiri by Six Senses, Koh Kood, Thailand	resort opening, design, installation
Six Senses Resort Laamu, Maldives	resort opening, design, installation
Six Senses Spas: Westin Paris, Pan Peninsula London, Intercon Port Ghalib Egypt	design, installation
Anantara Kihavah, Maldives	resort opening, design, installation
Anantara Sathorn, Bangkok, Thailand	re-branded, installation
Anantara Mui Ne, north of Saigon, Vietnam	re-branded, new IT design and installation
Anantara Riverside Bangkok (Marriot Riverside)	re-branded, new IT design and installation
Absolute Hotels Group, Bangkok, Thailand	Corporate IT&T Standards Manual
Rembrandt Hotel & Tower, Bangkok, Thailand	Complete Wi-Fi solution design and installation
Marriott International, Asia Pacific	In-Room Technology Review for all Marriott Brands